

# Annual Progress Report 2012

NATIONAL CENTER FOR CHILD ABUSE PREVENTION (NCCAP)

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#### **About NCCAP**

#### **Our Mission**

To protect children at risk and children victims of all the forms of abuse through prevention activities and specialized services for children and their families

#### Our Vision

An abuse-free society, where all children have equal chances to unlock their full potential

#### **National Center for Child Abuse Prevention**

is a non-governmental organization in the Republic of Moldova, which has been promoting the right of the child to protection against any form of abuse since 1997 aiming its activities at informing, awareness raising and motivating the society to stop child abuse.



#### **Affiliation:**

- NGO Network for Child Abuse Prevention in Central and Eastern Europe;
- NGO Alliance for Social Protection of the Child and Family in the Republic of Moldova.

#### **Participation:**

- Justice Reform Working Group;
- Press Board of the Republic of Moldova;
- Inter-ministerial Domestic Violence Prevention and Combating Coordination Board

#### **RESULTS 2012**

#### **Results 2012**

- As a result of consistent promotion of child-friendly legal proceedings, protection of children victims/witnesses of crime within the justice system has been put on the agenda of the Parliament of the Republic of Moldova and is on the priority list of relevant national institutions – Ministry of Justice, Superior Council of Magistrates, General Prosecutor's Office, Ministry of Internal Affairs;
- The child protection system in Leova and Orhei districts has been consolidated through active engagement of Local Public Authorities in the process of piloting the *Instructions on Inter-sector Cooperation Mechanism for Monitoring and Assistance of Child Abuse, Neglect, Exploitation and Trafficking Cases*;
- Awareness raising activities to prevent corporal punishment of young children (aged 0-6) have greatly contributed to changing the attitude of parents to child disciplining methods. Thus, 81% of respondents within the study on the impact of the "Protect me! I am small!" Campaign consider such campaigns extremely necessary for the Republic of Moldova;
- Offering quality specialized services for children victims of abuse has ensured safety and rehabilitation for around **700 children** victims, as well as prevention of repeated victimization within the legal proceedings for 128 children.
- 325 specialists in charge of child protection from 12 districts of the country, beneficiaries of the training program, have improved their skills in identifying and responding to child abuse cases;
- Awareness of the general public about the phenomenon of violence against children has been raised through various prevention activities engaging around 115,000 children, parents and professionals.

# PREVENTION PROGRAM

The phenomenon of violence against children is widespread all over the world. Unfortunately, it persists in the Republic of Moldova as well, national studies showing that 25% of children get beaten by their own parents, 13% are violently punished by teachers, while 10% have been sexually abused or molested at least once in their life. Study "Violence against Children in the Republic of Moldova", UNICEF, 2007

Violence prevention in one generation reduces the probability of its application in the next generations. *UN Convention on the Rights of the Child, General Comment No. 13 (2011)* 

In order to diminish and prevent the phenomenon of violence against children, we carry out various communication and awareness raising activities among parents, children, specialists, etc.

The goal of the program is to prevent child abuse and neglect by informing parents, children and training/capacity building of professionals in child abuse issues.



#### **Objectives established for 2012:**

- **1.** To ensure access of parents to useful information about child abuse prevention;
- **2.** Capacity building of professionals in preventing re-victimization of children victims of abuse:
- **3.** Developing skills of parents to apply non-violent education methods to children.

#### **Beneficiaries:**

Parents/caregivers, children, professionals in charge of child protection, representatives of criminal prosecution and law enforcement bodies, students, general public.

#### **Donors/Partners:**

- OAK Foundation
- Nobody's Children Foundation
- CRIC (Child Rights Information Center)

#### **Program Results:**

- **115,000 people** have directly benefited from the child abuse prevention program through online informing (www.amicel.org.md), by means of publications and participation in child abuse prevention programs;
- **Around 70 trainers/instructors** trained in child abuse prevention programs apply learned practices of informing children and parents using materials / instruments offered for this purpose.

#### **WITHOUT A SMACK Program** (*Training of Trainers*)

**Without a smack** Program is aimed at building parents' capacity in terms of knowledge and practical abilities of educating children aged o-6 without applying violent methods.

40 trainers (psychologists, teachers, physicians, social assistants) from 11 districts of the country (Chisinau, Balti, Criuleni, Orhei, Drochia, Edinet, Ungheni, Stefan Voda, Causeni, Rezina, Ialoveni) were trained within workshops on 22-30 November.



In the course of 2012, WITHOUT A SMACK trainers gathered 2 groups of parents who benefited from this program.







After I took part in the WITHOUT A SMACK workshop I stopped using slapping in educating my child. I have learnt to control my emotions, to be calmer, and I have drawn up some rules that we now abide by in the family.

Mother of two children, 26 years old

I'm very happy to have taken part in this workshop. I have become more reserved in relations with my children, now I explain them the observations I make, I communicate with them more often, and children have become more understanding.

Mother of two children, 39 years old

#### **COMMON SENSE-BASED EDUCATION Program** (work with parents)

**COMMON SENSE-BASED EDUCATION** Program is a program for parents targeting promotion of a non-violent child education model. The Program is implemented in cooperation with CRIC.

In the course of 2012, trainers from Leova and Orhei districts who had taken part in this program in 2011 organized 58 sessions attended by **2,853 parents**.

#### **SAND GRAIN Program** (*Training of Trainers*)

**SAND GRAIN** Program addresses prevention of violence against children and is designed for teenagers.

**The goal** of this program is to help teenagers to form attitudes that would protect them from various forms of violence. They are invited to anticipate certain personal reactions in a number of proposed situations and to establish strategies and resource people that would help them overcome difficulties.

#### 1. Training of Trainers

Within training sessions held in the course of 2012, **31 trainers** from Leova and Orhei districts were trained. The following were among the set objectives: to identify cases of child abuse and to explain the role/responsibilities of teachers in preventing and solving cases of violence in schools.

## 2. Development of Methodological Material for Trainers and Beneficiaries

A **guide** and **video materials** were developed within the program – methodological instruments to prevent child abuse.



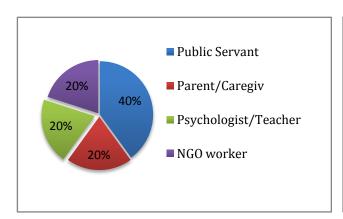
#### Online Resource Center WWW.AMICEL.ORG.MD

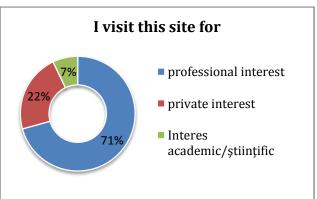
The Online Resource Center for Child Abuse Prevention is an information platform offering information structured by 3 sections: **For Parents, For Children** and **For Professionals**.

The portal also contains rubrics on national and international legislation, statistics, surveys and national/international studies.

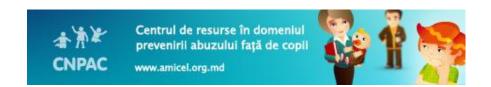
Within 2012, the website <u>www.amicel.org.md</u> was accessed by approximately **30,000 visitors**, of which **15,537** were **individual visitors**.

#### **User Profile:**





A stand-alone peculiarity of the online resource center is **Statistics** rubric structured by 2 areas: *NCCAP data on assistance of abuse cases* and *MIA data on abuse cases*. MIA data are updated and supplied quarterly/annually by the Ministry of Internal Affairs within partnership between NCCAP and MIA.



#### **NCCAP Publications**

In the context of public informing on the problem of child abuse, the following publications were published and distributed free of charge among children, parents, and professionals within 2012:

**97 500 copies -** publications edited in order to prevent child abuse

#### For Children

- How to recognize an abuse? A book for children forms I-V A book for children featuring clear information on recognition and reporting of abuse cases, circulation – 10,000 copies
- How to recognize an abuse? A book for teenagers A book for teenagers featuring useful information on recognition and reporting of abuse cases, circulation - 10,000 copies

#### For Parents

- **How to protect children from sexual abuse?** A guide for parents featuring useful information on protection of children against sexual abuse, circulation *5,000 copies*
- **No slaps no abuse** A booklet for parents featuring information on early education of children aged 0-6, circulation 4,000 copies in Romanian and 1,000 copies in Russian
- "Protect me! I am small!" information leaflet for parents and those in charge of educating children aged 0-6. Materials developed within the "Protect me! I am small!" campaign, circulation 50,000 copies
- "Protect me! I am small!" poster developed to prevent violence against young children and to draw the attention of parents to education methods excluding slapping and abuse. Materials developed within the "Protect me! I am small!" campaign, circulation 5,000 copies
- "Protect me! I am small!" desk information support for parents and those in charge of educating children aged 0-6, circulation 1,500 copies

#### For Professionals

- How to help sexually abused children? A guide for professionals featuring useful information on first aid in case of child sexual abuse, circulation – 5,000 copies
- **Child victim of sexual abuse: multidisciplinary interventions** A booklet for specialists presenting 6 success stories from the experience of the AMICUL Center, circulation *6,000 copies*
- **UN Convention on the Rights of the Child** General Comment No.13 (2011), Article 19: The right of the child to freedom from all forms of violence, circulation *300 copies*
- **UN Convention on the Rights of the Child** General Comment No.8 (2006), The right of the child to protection from corporal punishment and other cruel or degrading forms of punishment, circulation *300 copies*

# AWARENESS RAISING PROGRAM

**Social campaigns** are meant to help state authorities, as well as ordinary citizens to understand that they can stop child abuse.

A respectful environment allowing children to grow free from violence contributes to development of their individual personalities and encourages formation of socially responsible citizens. Studies show that children who have not been subject to violence and have benefited from healthy development are less likely to behave violently both in childhood and when they grow up. *UN Convention on the Rights of the Child, General Comment No. 13 (2011)* 

We try to appeal to the common sense of every person to act and stop child abuse. Each one of us is responsible for child protection.

#### **AWARENESS RAISING**

#### **Program Goal**

To raise awareness of parents, professionals, and decision-makers about combating and prevention of child abuse, neglect and exploitation in the society







#### **Objectives for 2012:**

- **1.** Advocacy to promote instructions on the inter-sector cooperation mechanism for monitoring and assistance of children victims and potential victims of abuse, neglect, exploitation, trafficking;
- **2.** Advocacy to develop a justice system friendly to the child victim/witness of crime;
- **3.**Raising awareness of parents/ caregivers/ specialists in charge of child education and protection about prevention of physical abuse of children, including about early education of children free from application of corporal punishment.

#### **Beneficiaries:**

Parents/caregivers, children, professionals in charge of child protection, representatives of criminal prosecution and law enforcement bodies, decision-makers.

#### **Donors:**

- OAK Foundation
- Nobody's Children Foundation
- FHI 360/USAID
- Felicia Foundation
- US Embassy in the Republic of Moldova

#### **Program Results:**

- **Inter-sector cooperation mechanism** for monitoring and assistance of children victims and potential victims of abuse, neglect, exploitation, trafficking has been successfully piloted in 10 localities of Orhei and Leova districts;
- **Implementation of social campaigns** on combating violence against children have greatly contributed to the change in attitudes of parents to the methods of child disciplining, especially applicable to children aged 0-6;
- Key actors in the justice system have identified priorities in developing child-friendly legal proceedings, taking on an active role in promoting the latter.

#### **ADVOCACY**

Development of inter-sector cooperation mechanism for monitoring and assistance of children victims and potential victims of abuse, neglect, exploitation, trafficking

Mechanism development activities were carried out based on the *Memorandum of cooperation on piloting and promotion of inter-sector cooperation mechanism for monitoring, prevention and assistance of children subject to abuse, neglect, exploitation and children at risk signed in 2011* by the Ministry of Labor, Social Protection and Family, the Ministry of Internal Affairs, the Ministry of Education, the Ministry of Health, district councils of Orhei and Leova, NCCAP and CRIC.

The first draft instructions were presented and consulted within the national workshop "Consultation on draft instructions on inter-sector cooperation mechanism for assistance and monitoring of children victims and potential victims of abuse, neglect, exploitation, trafficking" attended by representatives of line ministries, international organizations, scientific community, civil society, as well as representatives of child protection structures from Orhei, Leova, Ungheni, Calarasi, and Falesti districts.

Within June-December 2012, the mechanism was piloted in 10 localities of Leova and Orhei districts based on the decision of the Child Protection Projects Steering Committee beside the Ministry of Labor, Social Protection and Family and on decisions of Leova district council (*No. 3/27 dated 22 May 2012*) and Orhei district council (*No. 3.6 dated 17.05.2012*).

Within November-December 2012, sector consultation workshops were held in partnership with line ministries (education, health, public order, social assistance, tutelage authorities), where progress, as well as challenges identified within the piloting process were discussed and taken into consideration in final drafting of the document to scale it up to the national level.









#### **ADVOCACY**

# Improvement of legislative framework on securing protection of children victims of abuse within the justice system

#### "Protection of the child victim/witness of violence within the justice system"

On 29 May 2012, the Parliament of the Republic of Moldova in partnership with the National Center for Child Abuse Prevention organized a round-table under the title: "Protection of the child victim/witness of violence within the justice system" at the Republican Palace, Chisinau.

The goal was to discuss the legal aspects, as well as the role of social policies in securing protection of children victims/witnesses of violence within the justice system through the prism of international standards.

The event gathered Members of Parliament, representatives of line ministries, General Prosecutor's Office, Superior Council of Magistrates, international organizations and civil society; representatives of courts and prosecutor's offices from Leova, Orhei, Causeni, Ungheni districts and Balti city for a fruitful discussion. 47 participants were present all in all.

#### **Recommendations:**

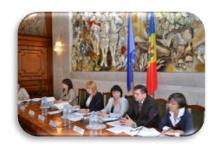
To develop the legal framework clearly regulating participation of a psychologist in hearing the child witness or victim

To develop information and support services for children in contact with the justice system.

To consolidate partnerships between criminal prosecution bodies, judges and support and protection services for children victims and witnesses.

To create special rooms for hearing children outside the premises of criminal prosecution and law enforcement bodies.

To create an adequate framework ensuring obligatory training of professionals.



#### **SOCIAL CAMPAIGNS**

#### "Childhood without violence" Campaign (Leova and Orhei districts)

• The "Childhood without violence" Campaign was resumed and implemented within February-March 2012 in 10 localities of Leova and Orhei districts. One of the activities within the campaign was presentation of "The M House" play aimed at raising awareness of the public about the problem of violence in the society.



Around **1,500 inhabitants** of the 10 localities participating in the project "Free, strong and protected – towards a better child protection system in Moldova" attended the play.









**"The M House"** is a documentary play about domestic violence presenting the life of some women and children in the Republic of Moldova. The characters are real, while their statements are just as they have been uttered or written. The play was presented in 2011 at the prestigious *Edinburgh Fringe Festival* in Great Britain and was nominated for the Freedom of Expression Award. "The M House" is produced by the Coliseum Arts Center.

#### SOCIAL CAMPAIGNS

#### "Protect me! I am small!" Social Campaign

• **"Protect me! I am small!"** Campaign is a regional campaign initiated by the Nobody's Children Foundation, Poland, in 2009. The Campaign was launched in the Republic of Moldova on 4 November 2012. The goal of the campaign was to raise awareness and inform the public opinion, especially parents and specialists in child protection and education system in order to eliminate corporal punishment and humiliating treatment applied to the young ones.



The campaign was launched by an event dedicated to children and parents held at the Shopping MallDova Center. The manifestation was organized in cooperation with FELICIA Foundation and was attended by hundreds of parents and children, as well as specialists in the field.







The Campaign started by an awareness-raising flash mob "No Whipping No Slapping" for parents and grandparents presented by a group of children under 6 years of age.

The event was moderated by 2 children, while messages for parents were presented by Georgeta Voinovan, singer, Nona Marian, singer, Iulian Filip, children's poet.

The Campaign was covered in the media for 2 months through various message and material promotion instruments and channels.

According to a study researching the impact of the campaign, **45.3%** of respondents have heard about it, of which 36.1% have seen campaign videos on TV or on the internet, 7.2% have heard about it on the radio, 4.5% have seen a leaflet or a booklet, 3.5% have seen a poster.

The population of the country considers such campaigns to be useful for the Republic of Moldova, thus **81.6%** of respondents have mentioned that such campaigns are **necessary**.

# INTERNATIONAL CAMPAIGNS

#### 19 Days Campaign

#### 19 Days of Activism Prevention abuse and violence against Children/Youth

(1-19 november 2012)



**"19 Days of Activism"** Campaign is an initiative launched in 2011 by the Fondation Sommet Mondial des Femmes (WWSF) and other international partner organizations. Within those 19 days of activism different countries carry out information, prevention and awareness raising activities among the population with regard to child and youth abuse phenomenon. Each year, the Coalition establishes various topics for discussion starting from 19 types of abuse incorporated in the campaign's strategy.

Every year, the National Center for Child Abuse Prevention participates in the International Campaign "19 Days of Activism for Prevention of Abuse and Violence against Children and Youth". In 2012, we promoted the message of the campaign against child abuse and violence through information and awareness raising activities among the population of the Republic of Moldova.

#### Within 1-19 November, NCCAP:

- Promoted the banner of the campaign online, through NCCAP social network, websites: www.cnpac.org.md, www.amicel.cnpac.org.md;
- Covered the subject of child abuse in the media, and namely within the radio shows "The Hour of Children" and "The Radio Shop" on Radio Moldova TRM;
- Distributed information materials (posters, leaflets, booklets) in schools, lyceums, kindergartens;
- Published articles on child abuse and violence on the website of the online resource center www.amicel.org.md.

#### **COMMUNICATION**

Within 2012, we contributed to informing the public on the child abuse phenomenon through various activities and publications in the media.

#### Media Coverage

The subject of violence against children is of a particular interest to the media due to their desire to either cover a case or prevent this phenomenon. NCCAP specialists are often requested by the media to comment on an abuse case or to participate in different radio and TV shows on the phenomenon of violence against children in order to discuss various aspects of abuse prevention within social campaigns carried out in the course of the year.







Thus, NCCAP benefited from the following media coverage in 2012:

- 32 articles in print press and online
- 9 radio shows/stories
- **16 TV shows**/stories

The social campaigns carried out by NCCAP within 2012 were accompanied by **2 video spots**, **2 audio spots** and a musical play (**the campaign anthem**).

The spots were broadcasted by **6** national/regional TV channels and **6** radio stations.

#### COMMUNICATION

#### Media Event Participation

Interaction with the public is the most reliable way of directly transmitting the information/publications developed for the purpose of preventing violence against children.

In the course of 2012, NCCAP participated in 2 large-scale media events:

- Exposition: "Mass-Media and the Rights of the Child"
- NGO Fair 2012

Around **2,000** booklets and guides for parents/children/professionals were distributed at events, **1,000** posters and leaflets were developed within social campaigns.













#### Online Communication

NCCAP activities and events in the field have been covered on the website of the organization <a href="www.cnpac.org.md">www.cnpac.org.md</a>. Also, information on the center's activity was permanently placed on the Facebook page, which in 2012 gathered 280 fans, while the most popular post reached 4,610 visualizations. Video materials are regularly placed on the Youtube channel and on the Twitter account.

# TRAINING PROGRAM

**Educational measures** have to address attitudes, traditions, habits and behavioral practices accepting and promoting violence against children. They have to support abilities and participation, as well as life skills of children and to improve the abilities of caregivers and specialists in contact with children.

UN Convention on the Rights of the Child, General Comment No. 13 (2011)

Within the program, NCCAP carries out various training activities aimed at specific and continuing professional training of specialists working in the child protection field: teachers, psychologists, social assistants, medical workers, lawyers, judges, police officers.

#### **TRAINING**

#### **Program Goal:**

Building capacity of specialists vested with child protection in preventing violence against children and multidisciplinary approach to child abuse and neglect, exploitation and trafficking cases.







#### **Objectives set for 2012:**

- **1.** To build the capacity of psychologists in assisting child abuse cases;
- **2.** To train multidisciplinary team members from 10 localities of Leova and Orhei districts in preventing violence against children and interventions in child abuse cases;
- **3.** To build the capacity of representatives of criminal prosecution and law enforcement bodies in legal hearing of children victims/witnesses of crime.

#### **Beneficiaries:**

Psychologists (from schools, various state institutions /child protection services, NGOs offering services); mayors, social assistants, teachers, police officers, doctors

#### **Donors:**

- OAK Foundation
- Nobody's Children Foundation
- World Childhood Foundation

#### **Program Results:**

• **325 professionals** (psychologists, teachers, criminal prosecution officers, prosecutors, judges) trained in prevention and assistance of child abuse cases have built their capacity in identification and specific intervention.

#### **TRAINING**

#### **Psychologists' Capacity Building**

Supervision for psychologists: International supervision for psychologists "Therapeutic instruments and important aspects in treating sexually abused children and teenagers". The workshop was moderated by the international expert Bengt Soderstrom from Sweden. A supervision workshop for psychologists "Psychological crisis assistance for children victims of sexual abuse" was attended by 47 psychologists from Municipal Departments for Protection of Children's Rights (MDPCR), as well as psychologists from placement centers offering assistance to children in crisis;



- 14 psychologists from MDPCR and psychologists from placement centers were trained within 4 workshops on development and capacity building of psychologists working at child protection institutions;
- **20 teaching staff** (teachers and school psychologists) from Leova and Orhei districts participated in a training on "Psycho-pedagogical aspects of work with hyper-protective parents, distant parents and parents away".

#### **Multidisciplinary Team Training**

- **115 supervision visits** performed to 10 pilot localities with **368 consultation sessions** carried out with **79 professionals** (12 tutelage authority; 23 social assistants; 19 police inspectors; 10 medical workers; 13 teachers).
- **99 professionals** from Leova and Orhei districts were trained in application of the *Instructions on inter-sector cooperation mechanism for assistance and monitoring of children victims and potential victims of abuse, neglect, exploitation, trafficking.*

#### Re-victimization Prevention in Children Victims of Abuse

- **Supervision for prosecutors** "Opportunities and difficulties in legal hearing experience of children victims/witnesses of crime" was attended by **19 prosecutors** from district and municipal prosecutor's offices.
- **47 professionals** (judges and criminal prosecution officers) participated in a training organized to build the working capacity in the process of legal hearing of children victims/witnesses of abuse, as well as to familiarize with psychological peculiarities and trauma impact on testimony in court.

These trainings are very useful and necessary, because they allow us to acquire new practices. We have learnt a lot of new information, some methods and (psychological) instruments that we have not come across before, but which are very important. Personally, I have found answers to many questions. I had always applied a special approach to such cases, but after the trainings I understood that I had to engage more actively and substantially in preparation of case grounds",

Prosecutor, Centru sector, Chisinau municipality

# ASSISTANCE PROGRAM

Rehabilitation is an important and indispensable step in the case of an abused child. Multidisciplinary assistance provided to the child victim of abuse represents a new chance for them.

Services offered by NCCAP include multidisciplinary interventions along all the problematic areas (social, psychological, legal) being a link in the integrated circuit of assistance to the abused child.

#### **ASSISTANCE**

#### **Program Goal:**

Multidisciplinary assistance to children victims of abuse, neglect, exploitation, trafficking by ensuring access to specialized assistance services at the AMICUL Center for Psychosocial Assistance to the Child and Family, as well as by making local interventions of multidisciplinary teams more efficient.







#### **Objectives set for 2012:**

- **1.** To offer specialized services (*social, psychological, legal*) at the AMICUL Center to children victims of violence;
- **2.** To prevent re-victimization of children victims/witnesses of crime within legal proceedings;
- **3.** To pilot the inter-sector cooperation mechanism for assistance and monitoring of children victims and potential victims of abuse, neglect, exploitation and trafficking in 10 localities of Orhei and Leova districts.

#### **Beneficiaries:**

Children victims of abuse, neglect, exploitation, trafficking; their families; representatives of criminal prosecution and law enforcement bodies

#### **Donors/Partners:**

- World Childhood Foundation
- Chisinau Municipal Department for Protection of Children's Rights
- Fundația OAK
- Orhei and Leova LPAs
- UNICEF
- CRIC

#### **Program Results:**

- **567 children** benefited from specialized services, of which **245 children** were registered in 2012;
- Repeated victimization was prevented in case of 128 children victims/witnesses of crime assisted within the legal proceedings;
- The activity of multidisciplinary teams from 10 localities in Leova and Orhei districts was made more efficient and 131 children victims of abuse were assisted following examination of 158 identified potential cases of abuse.

#### **ASSISTANCE**

#### **Assistance at AMICUL Center**

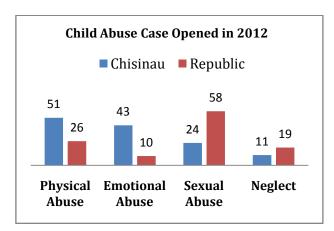
AMICUL Center for Psychosocial Assistance of the Child and Family is a specialized service to assist children victims of abuse rendered in partnership with the Chisinau Municipal Department for Protection of Children's Rights (based on Memorandum No. 61/01-706 dated 23 August 2007, Chisinau Municipal Council's Decision No.5/7 dated 25 March 2008, and Common rules for intervention in of child abuse, neglect and exploitation cases updated by the Order of MDPCR No. 2 dated 04.01.2012).

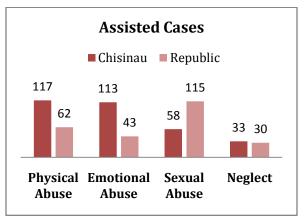




#### Carried out activities:

- **406 reported** suspected child abuse cases were received and evaluated;
- **571 children victims** of various forms of abuse, of which **245** registered in 2012, benefited from social, psychological and legal assistance





- In partnership with tutelage authorities, urgent protection measures were applied in cases of **31 children** under eminent danger to their life and health:
  - 25 children were taken out of the abusive family environment and placed in safe spaces (extended family, family-type placement services);
  - 6 children were protected by application of protection ordinance.
- **78 children** were assisted within legal proceedings to ensure child-friendly justice (preparation of children for participation in the above-mentioned proceedings, support within legal hearing; participation in other procedural actions);
- **73 psychological assessment reports** were drawn up at the request of criminal prosecution and law enforcement bodies, as well as.

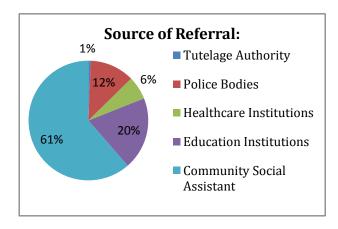
#### **ASSISTANCE**

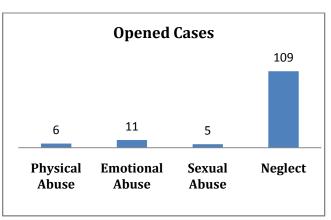
# Inter-sector cooperation mechanism for assistance and monitoring of children victims and potential victims of abuse, neglect, exploitation and trafficking was piloted

Piloting of Instructions on inter-sector cooperation mechanism for monitoring and assistance of children victims and potential victims of abuse, neglect, exploitation, trafficking was carried out within July-December 2012 in 10 localities of Orhei (town of Orhei, villages of Biesti, Ciocalteni, Putintei, Susleni) and Leova (towns of Leova, Iargara, villages of Borogani, Filipeni, Tomai) districts.

#### Carried-out activities:

Members of multidisciplinary teams from pilot localities reported/referred **158** suspected child abuse, neglect, exploitation, trafficking cases registered with social assistance services. As a result of initial evaluation, 131 cases of assistance to children victims and their families were opened.





Level 1 tutelage authorities provided safe space for 18 children victims of abuse having applied various forms of protection.

#### **Survival by Overcoming**

#### Alina's Story

Alina, a teenager aged 13, would give everything to erase the years at her parents' home from her memory. Alina's farther started molesting her when she was 6, and later raped her. As if that was not enough, beating and insults had become part of the daily routine of their family, especially when the man would get drunk. It did not matter whom he was going to hit then – his wife or the two children. The girl says when they would call the police their farther would always be back home within 3-4 hours at most.

At times when the life was getting unbearable, Alina's mother would take the children and go, often by foot, to a placement center. They would stay there for a while and go home, and the nightmare would start all over again. Because she had been beaten so many times by



her husband, Alina's mother had two surgeries. Despite an extremely complicated intervention on her brain, she has never completely recovered suffering from a mental disorder for the rest of her life.

Thus, the woman was not able to see what was going on between Alina and her farther and could not help her daughter. When the girl thought there was no way out, an aunt came to visit them from abroad, and Alina decided to tell her about the nightmare she had to go through every day. Horrified by what she had heard, the woman reported to the police about sexual abuse committed against the child.

The police officer who was examining the case doubted the child's declarations, which lead to a series of errors in the legal proceedings and not least endangered the life of people around. Meanwhile, Alina's farther found out that he could have problems with the police and took the girl to a gynecologist to get a certificate that she was a virgin.

#### **AMICUL Intervention**

Alina's case came to the attention of specialists having been reported by one of Chisinau Sector Departments for Protection of Children's Rights.

According to the lawyer, procedural mistakes were committed in the case from the very beginning. Instead of opening a criminal case over such a serious crime and arresting the abuser straight away to protect the child, the police started carrying out preliminary investigations (collecting explanations from neighbors, other witnesses) that were useless in the end and did not have the status of evidence in the case. Within two weeks of proceedings Alina had to live under the same roof with the abuser who intimidated her and family members demanding them to withdraw the accusations.

The first step taken after registration of the case with the "Amicul" was to carry out a forensic medical examination that showed that the teenager had been raped. Chisinau Department for Protection of Children's Rights provided the girl with a safe space at a placement center.

NCCAP psychologists, as well as specialists of the placement center were by Alina's side, offering her all the support and rehabilitation she needed. Later in court, they presented a psychological evaluation report establishing serious consequences of abuse she had been through on the teenager.

The case was examined by three judges. A prompt intervention of the lawyer hired to protect the interests of the child made it possible for the girl not to be heard in court on the grounds that face-to-face hearing with the abuser would be a highly traumatizing procedure for the child.

#### THE LAW STIPULATES:

Art. 369 of the Criminal Procedure Code allows the defenders to request special hearing conditions for a child implying hearing at a place other than the court room to avoid revictimization.

All the judges agreed to go the "Amicul" Center, where there was a room specially arranged for hearing children victims or witnesses. Due to a friendly environment and adequate technology in the room, Alina shared all the details of the nightmare she had gone through within the hearing.

An unpleasant surprise in the court occurred when parties had a possibility to present additional evidence. The defendant's lawyer insisted on accepting the above-mentioned certificate of the gynecologist who had allegedly examined the girl as additional evidence. Invited to the court, the doctor confirmed that his examination had showed that the girl was a virgin. However, after presentation of the forensic medical examination conclusions, the doctor looked surprised and after a slight hesitation acknowledged that conclusions of experts were superior to their own. Nevertheless, the defendant's lawyer insisted on another forensic medical examination, and Alina had to go through this traumatizing experience again. Until now, neither the prosecutor's office, nor law enforcement bodies have had any reaction to call the doctor who has issued a false certificate to criminal account.

#### **Punishment**

The results of the second expertise and the evidence brought before the court presented the ground to condemn the man to 18 years of imprisonment. Acting in the interests of the child, the lawyer requested compensation of the moral damage for the girl and the court ruled encashment of 50,000 lei from the culprit.

Alina's mother did not live to see the end of the trial. She passed away not even having reached the age of 30. Alina and her brother live now at a family-type children's home. In this welcoming home, children have learnt what makes it a true family standing by you through foul and fair, a family you can always rely on.

This case study is taken over from the booklet "Child Victim of Sexual Abuse: Multidisciplinary Interventions" developed by the National Center for Child Abuse Prevention (www.cnpac.org.md).

Acest studiu de caz este preluat din broșura "Copilul victimă a abuzului sexual: intervenții multidisciplinare" elaborată de Centrul Național de Prevenire a Abuzului față de Copii (www.cnpac.org.md).

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Daniela Sîmboteanu

#### **Coordinators:**

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Viorica Adăscăliță, psychologist,
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## ANNEXES

**Annex 1.** Distribution and promotion of the campaign "Protect me! I am small" through "Andy's Pizza" restaurants chain





**Annex 2.** Distribution and promotion of the campaign "Protect me! I am small" through the "FELICIA" network pharmacy





**Annex 3.** Distribution and promotion of the campaign "Protect me! I am small" through "Ziarul de Gardă" newspaper



#### Annex 4. Distribution and promotion of the campaign "Protect me! I am small" through "Felicia» magazine



n spiritul său corporativ deosebit, prima rețea de farmacii din țară a inaugurat în toamna lul 2012 Fundația "Felicia", ce are drept scop promovarea modului sânătos de viață și susținerea programelor educaționale în diverse domenii. O inițiativă binevenită, prin intermedulu cărela "Felicia" își propune să contribule la schimbarea attudinii față de modul de viață, ali-mentație și activitate fizică, psihologie și educație. Lucia Berdos, presedinta Fundației "Felicia" ne oferă mai multe detalii.

aparet i denea creatit une abtel de l'unidatif.

Este o identicorbo a familiei 
particorbo a protecto in pignit olipia 
la "Pelicia" au tot parventi diferita 
sociidati de a participa in diverse 
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sociale a unei companii printitate 
participa la viaja societale 
a participa la viaja societale 
a participa la viaja societale 
a capitali filanticopico, de a susigiae 
și promova modul siantilos de viaja.

Ilimentaja e chilbrata, sportal, 
cultura odilinei, relațiile armoniscase 
în familie și cu cei apropiații.

DECEMBRIE 2012 4

ne ofera mai muite detaili.

medicil Fundaciei si promos gii messajele nuui moi saiabre de vida?

In maree majoritate a carunifor, saiattes poste il catalopata drept una dintre cele mai importante valori die omului, uneeri chiar mai presus de familie sau dragoste. Este adevarta ci in socieitatea noustisi sanatatea ina im se prepiarele la justa ei valorare și că modul sianito de visua ei prepiarele la justa ei valorare și că modul sianito de visua ei prepiarele la justa ei valorare și că modul sianito de visua ei prepiare si ca modul sianito de visua ei prepiare si ca modul sianito de visua ei prepiare și că modul sianito de visua ei prepiare și ca modul sianito de visua ei prepiare și ca modul sianito de cevar cred că a cent subiect trebuie să fie actual și în familitie noaster, grădinișele și școlii de le noi. Pentru ci dacă nu avem educații na cest domenia, iar sănătatea nu se regiseșele pei lista valorilor moaster, no cred că vom putea vorbi in urmaterii ani de commi sinatuși, armoniorii și de succe, de ve nui Mai evistă înc de commi sinatuși, armoniorii și de succe, de ve nui Mai evistă înc de commi sinatuși, armoniorii și de succe, de ve nui Mai evistă înc su stresului. Culturii relațiilor, aspecte psithologice importante care trebuie inpleise, susținute și promovate.

Ce alte valori impărfășoște Fundația "Felicia"? Desigur, este vorba de grijă, implica-re, respect și responsabilitate. Valori absolut valabile pentru o companie precum este "Felicia"

experienta in calitale de pregolitala a l'andajati?
Bucuria de a vedea chipurile framonse ale copillor și pairinfilor for.
Responsabilitatea de a transmite un mesaj important - că majoritatea neinpelegerilor cu copiii pot fi evitate,
dacă părinții ar înpelege motive de compertamentului copilului. Si dour prin daggote și respect pot obține o relație pozițiivă și armonissas. Sunt sieu mamă a tere copii și m-am stăduit să devin prieteria cu copiii meț.
seculiadulu și părerile și comuniciad
cu ei în ambele direcții. Suspinerea
acestei campanii este un prim pas

### Protejează-mă! Eu súnt mic!

În noiembrie curent, Centrul Național de Prevenire a Abuzului Față de Copii (CNPAC) împreună cu Fundația "Felicia" și Fundația "Nobody's Children" din Polonia au desfășurat Campania națională privind educația timpurie a copillor "Protejează-mă! Eu sunt mic". Campania a avut drept scop sersibilizarea opiniei publice, și mai ales a părinților și specialiștilor din sistemul de protecție și educare a copillor in vederea eliminării pedepsei corporale și tratamentulu umilitor aplicate celor mici. Datele statistice arată că la vărsta de umintos apocare cero mici. Juacee statuscoe aratas a la varista de 6-7 ani, 5,7 dintre copili sunt supui platiali cu formis de disciplinare. Daniela Sâmboteanu, președinta (NPAC, ne spune despre ce trebuie să facă părinții pentru a avea o relație armonioasă cu copiii ior.



Draga Daniela, nu vom trejeta akci celebra zisala despre bataie, dar statisticile din Moldova nu samt toemal cele and bunne. Da, circa 415 dinte parinții copiilor de 6-a nii 5 progressus în nei de 6-a nii 5 progressus în încă de 6-a nii 5 progressus în încă acessă vieste în înte în nii vul-nerabil și depind total de părinți sau de personale care li îngrișec. Or, această peritoadă este o etapă corte împortantă pentru deravolurea copiilului și de aceoa trebuie să se acerda atenția respectivă. De aceoa, am lamat împrerună cu Tundația "Pelisia" această campanie, pentru a semibiliza părinții, educatori și de a elimina pedapa coprorală din educația ceptilor.

coucapa copulor.

Ce anamo vali propus să atingeții prin intermedui Campanie?

să infernamea roții despu metodele de educarea copiilor fazi pdine și volenții si despune in celucații timpurie a lor, să prevenim bazurule asupara copiilor mais și să derevidata atitudini de creștore și cultura celucarea copiilor maici intermentali înțiști; poritiv și cu multă dragoste părintească. De asemenea, ne descriate privire să reducurea copiilor maici intermi să reducurea acopiilor maici intermi să reducurea acopiilor maici intermi să reducurea paradul de teleranții în celetate privire paradul de teleranții în celetate privire producti podeșisele violente și abuzul asupra copiilor.



de baste motivole care au deberminat comportamental copfuluis. Cele mai dese motivo e erfera la dorinal de de fii in centrul atenției, cauzată de lipas de a fiin centrul atenției, cauzată de lipas de a feini sentrul atenției, cauzată de lipas de a feini sentrul atenției, lupita pentru autoceprimare—multi prărniți și impun copini să facă anumite lucruri, dorinția de răzbunace copiul se supără din anumite motive și suderă, și acesată undirenția se manifesta pin mosculune, pinculori na materia su, copiul devine indifierent față de tot ce se întăimplă în jurul lui. Este vital important să aceedăm arteție suficienta copiului nontru, să avem încredere în el, să-i permitera să se manifeste și să-ii incurajim în tot ceac ce face. Comunicarea cu cei mici este cheția; ce un mid de preș șupe inima copillor noștui.



#### Annual Progress Report, 2012

**Annex 5.** Promotion of the campaign "Protect me! I am small" through "Sare şi Piper" ("Salt and Pepper") show (Jurnal TV).

Guests: Daniela Sîmboteanu, NCCAP president, Georgeta Voinovan, campaign hymn author, together with her 2 younger children.





Annual Progress Report, 2012

**Annex 6.** Promotion of the campaign "Protect me! I am small" through "O seară în familie" ("An evening in the family") show (Moldova 1 TV).

Guests: Daniela Sîmboteanu (NCCAP president), together with her daughter Cătălina, Lucia Berdos (Felicia Foundation) Ion Anton (chief editor, "Florile Dalbe" magazine), Costi Burlacu and Corina Țepeş (singers), together with their daughter Smaranda.

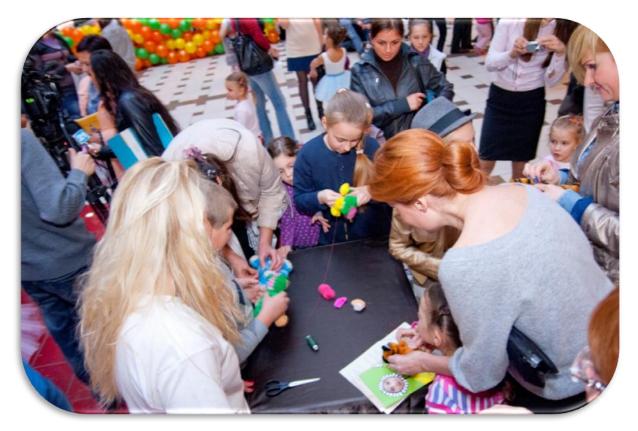




Annex 7. Launch event of the "Protect me! I am small" campaign









Annual Progress Report, 2012
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