



Annual Progress Report

National Center for Child Abuse Prevention

NCCAP

2013



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Our mission

Protection of children at risk and children victims of all the forms of abuse through prevention activities and specialized services for children and their families

Our vision

An abuse-free society where all children have equal chances to unlock their full potential.

National Center for Child Abuse Prevention

Is a non-governmental organization in the Republic of Moldova, which has been promoting the right of the child to protection against any form of abuse since 1997 aiming its activities at informing, awareness raising and motivating the society to stop child abuse.



Affiliation:

- NGO Network for Child Abuse Prevention in Central and Eastern Europe;
- NGO Alliance for Social Protection of the Child and Family in the Republic of Moldova.

Participation:

- Inter-institutional working group for achieving optimal action 6.3.2 p. 2 from the Action Plan for implementation of Justice Reform Strategy for 2011-2016;
- Press Board of the Republic of Moldova;
- Inter-ministerial Domestic Violence Prevention and Combating Coordination Board;
- National Council for Children Protection;
- Coordinating Group of the National Committee for Combating Human Trafficking Permanent Secretariat.

Results 2013

- Central Public Authorities have analysed the piloting practice in Leova and Orhei districts of the intersectoral cooperation mechanism for assistance and monitoring of children victims and potential victims of violence, neglect, exploitation, trafficking and have initiated the procedure of extending at national level;
- Educational system has developed and is applying a new methodological tool which ensures the intervention of educational institutions workers in cases of abuse against children, including through strengthening the capacities of teachers regarding the implementation of actions to prevent violence and intersectoral cooperation within the referral, assistance and monitoring cases field;
- Children victims of violence from Leova and Orhei districts benefit from multidisciplinary assistance from local trained professionals as a result of promotion by District Public Authorities of the intersectoral cooperation mechanism for assisting children victims;
- Actors within the justice system have initiated the regulatory framework amendment in order to ensure child friendly legal procedure and to develop new support services for children victims/witnesses of crime; as well they have facilitated the children legal hearing procedures;
- About 800 children victims of violence benefited from multidisciplinary assistance, including specialized psychological rehabilitation services and legal intervention;
- About 900 specialist responsible for child protection from 14 district of the country, beneficiaries of the training program, have increased capacities for multidisciplinary intervention in cases of violence against children and to implement prevention programs for parents;
- 250.000 beneficiaries of the prevention and awareness program are informed about violence phenomenon against children and method of its prevention.



PREVENTION PROGRAM

According to “Attitudes towards child abuse: comparative aspects of the population perception” study (years 2010/2013) carried out in Moldova by NCCAP in partnership with Nobody’s Children Foundation from Poland, one can notice that 1/3 of parents punish their children by hard blows, ¼ of parents are slapping their child in the face or with the belt in certain situations.

In the same time, in 2013 it can be noticed an increase with 19 % of the persons from Moldova who have an intolerable attitude toward corporal punishment as a method of education, which reflects the impact of prevention programs.

The goal of the program is to prevent child abuse and neglect by informing parents, children and training/capacity building of professionals in child abuse issues.

Established objectives:

1. To ensure access of parents to useful information about child abuse prevention;

2. Capacity building of professionals in preventing re-victimization of children victims of abuse;

3. Developing skills of parents to apply non-violent education methods to children.

Beneficiaries:

- Parents/caregivers
- Children
- Professionals in charge of child protection
- Representatives of criminal prosecution and law enforcement bodies
- Students
- General Public

Donors/Partners:

- OAK Foundation
- Nobody's Children Foundation
- CRIC

Program results:

- 250 000 persons have directly benefited from the child abuse prevention program through online informing (www.amicel.org.md), by means of publications and participation in child abuse prevention programs;
- Around 85 trainers/instructors trained in child abuse prevention programs apply learned practices of informing children and parents using materials / instruments offered for this purpose.

WITHOUT A SMACK Program (*Training of Trainers*)

„**WITHOUT A SMACK**” Program is aimed at building parents’ capacity in terms of knowledge and practical abilities of educating children aged 0-6 without applying violent methods.

Within the organized trainings, during September-November period, were trained **41 trainers** (psychologists, pedagogues) from 6 districts of the country (*Chisinau, Anenii-Noi, Calarasi, Straseni, Ialoveni, Orhei*).

In the same time, 40 trainers who have been trained within the program in 2012 carried out 20 workshops for about 600 parents.

By analyzing the questionnaires of 400 parents who have benefited from the “Without smack” program, we have noticed significant changes ($p \leq 0,01$ after Mann-Whitney U-test) in the opinions and behaviors of parents regarding the way of disciplining their children without smacks and shouts. Thus, at the beginning of workshops, the parents used to face difficulties while identifying their own opinions (the averages being of 3.5 in the discipline without smack and 3.2 in the case of the disciple without shouts). At the end of the sessions, the majority of participants have shown a tendency towards the agreement to discipline children without applying slapping and without yelling at the child (averages – 4, 4 at both positions). A similar change while setting limits for the child without getting angry has been evidenced – average at the beginning of the activities 3, 6, at the end – 4, 6 (the differences are significant, $p \leq 0,01$).

Online Resource Centre WWW.AMICEL.ORG.MD

The Online Resource Centre for Child Abuse Prevention is an information platform offering information structured by 3 sections: **Parents, Children and Professionals**. During 2013 in comparison with 2012, it is noticed a significant increase of the number of visitors. Thus online resource centre has been accessed by around **87 000 visitors**, of which **61 000** were unique visitors, numbers almost tripled compared with 2012 (15 537).

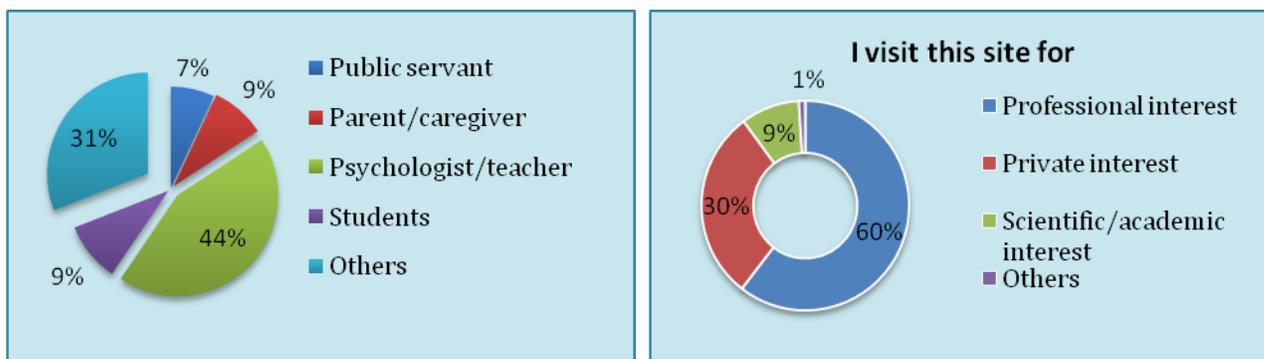
In order to maintain an active public interested in the topic promoted were introduced new tools for online communication (informative videos) and articles regarding emotional abuse on adolescents.



Attention!

- * 60% of users access the site for professional interest
- * 9% of visitors are students, a category of users who did not appear in the survey of 2012

User Profile:



168 500 copies –
publications edited in
order to prevent child

Publications

In the context of public informing on the problem of child abuse, the following publications were published and distributed free of charge among children, parents, and professionals within 2012:

For Children

- **„Work in adolescence” brochure** – publication for adolescents that includes useful information on conditions of employment, *3000 copies*

For Parents

- **„Heavy Words Hurt” Leaflet** – for parents with adolescents, it includes useful information about preventing emotional abuse. Materials developed within the campaign "Heavy words hurt!", *160 000 copies*
- **„Violence cannot be a custom” Poster** – developed in order to prevent physical violence of children, *1000 copies*

For Professionals

- **„Work in adolescence” brochure** – publication for professionals that includes useful information on informing children about the conditions of employment, types of exploitation, advantages and disadvantages that have an impact on personality development, *4 000 copies*
- **„Child victims of crime and legal proceedings: the Republic of Moldova Case” study** – the study analyses the legal provisions on the participation of child victims of crime in legal procedures, and practices that constitutes the authorities' response to the problem of abuses committed against children, *500 copies*.



AWARENESS RAISING AND ADVOCACY PROGRAM

A respectful environment allowing children to grow free from violence contributes to development of their individual personalities and encourages formation of socially responsible citizens. Studies show that children who have not been subject to violence and have benefited from healthy development are less likely to behave violently both in childhood and when they grow up. *UN Convention on the Rights of the Child, General Comment No. 13 (2011)*.

We try to appeal to the common sense of every person to act and stop child abuse. Each one of us is responsible for child protection.

The goal of the program is to raise awareness of parents, professionals, and decision-makers about combating and prevention of child abuse, neglect and exploitation in the society.

Established objectives:	Beneficiaries:	Donors/Partners:
<p>1. Advocacy to promote instructions on the intersectoral cooperation mechanism for identification, evaluation, referral, assistance and monitoring of children victims and potential victims of violence, neglect, exploitation, trafficking;</p>	<ul style="list-style-type: none"> • Parents/caregivers • Children • Professionals in charge of child protection • Representatives of criminal prosecution and law enforcement bodies • Decision - makers 	<ul style="list-style-type: none"> • OAK Foundation • US Embassy in R. Moldova • FHI 360/USAID • Nobody's Children Foundation • Youth Media Centre • Linella Company • Publicis advertising agency • Urban Post creative agency • Felicia Foundation
<p>2. Promoting the child friendly legal proceedings;</p>		
<p>3. Raising awareness of parents/ caregivers/specialists in charge of child education and protection about prevention of physical and emotional abuse of children.</p>		

Program results:

- Intersectoral cooperation mechanism for monitoring and assistance of children victims and potential victims of abuse, neglect, exploitation, trafficking was applied successfully in 2 districts;
- Based on the result analysis of piloting the intersectoral cooperation mechanism in Orhei and Leova, Central Public Authorities have initiated its extension at national level – finalizing, public consultation and approval of the document;
- Actors within the justice sector started the process of amending the art. 110¹ from the Criminal Procedure Code, arrangement of child-friendly interviewing rooms and the development of a social support service for children victims / witnesses within criminal proceedings;
- Actors within the educational system developed and are applying a methodological instrument in order to ensure the intervention of professionals from educational institutions in cases of abuse against children.

Actions undertaken to promote intersectoral cooperation mechanism on monitoring and assisting child victims and potential victims of abuse, neglect, exploitation, trafficking

- Consultancy for ministries in the process of adjusting and finalizing the Instructions regarding intersectoral mechanism on identification, referral, assessment, assistance and monitoring children victims and potential victims of violence, neglect, exploitation, trafficking to the Law on special protection of children at risk and children separated from their parents, as well as in the process of public consultation of the draft document.
- Technical support and consultancy for Ministry of Education in developing the Institutional organization and intervention of professionals from educational institutions in cases of children abuse, neglect, exploitation, trafficking procedure (*approved by Order. No. 77 from 22.02.2013*).
- Technical and methodological support for Leova and Orhei District Councils in promotion and monitoring the implementation of the intersectoral mechanism at district level. Therefore, through the decisions of Leova and Orhei District Councils, during February – March 2013, the mechanism was extended in all localities in the up mentioned 2 districts.
- Promotion of the intersectoral cooperation mechanism in Chisinau and its adjustment to the specific of the municipality administrative-territorial structure.

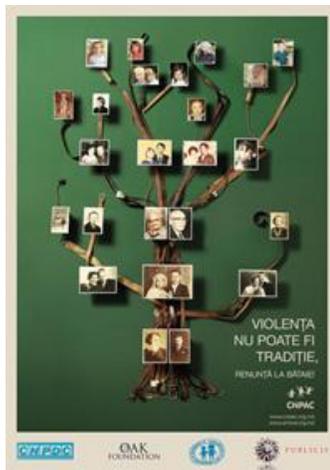


Promotion of the child friendly procedure in the context of the justice system

Actions undertaken to promote child-friendly legal proceedings:

- Development of the „*Child victims of crime and legal proceedings: the Republic of Moldova Case*” study and recommendations on adjusting the justice system to the needs of child victims/witnesses of crime.
- Consultancy and technical assistance within the *Inter-institutional working group for achieving optimal action 6.3.2 p. 2 from the Action Plan for implementation of Justice Reform Strategy for 2011-2016*, following which resulted following products and initiatives:
 - The concept of arranging the child friendly hearing rooms/ regional arranged rooms/ in the process of arranging rooms within territorial prosecution offices;
 - The draft law on introducing amendments to art. 110¹ from the Criminal Procedure Code which focuses on:
 - Carrying out the hearing of child victim without the presence of the perpetrator in the viewing room;
 - Carrying out the hearing by a trained for this task interviewer;
 - Avoiding, as far as possible, repeated hearings.
 - Recommendations to the Government regarding the need to develop a new social support service for children victims/witnesses in criminal proceedings.

Appeal “Violence cannot be a custom”



The appeal „**Violence cannot be a custom. Give up beating**” is addressed especially to parents in order to raise awareness on the fact that traditional methods of punishment (beating with the stick, belt, slap) seriously harms physical and psychological development of children and should be replaced with non-violent educational methods.

The event was dedicated to the International Children Day celebrated worldwide and has started within the meeting of the National Council for Child Protection

The campaign was promoted at the national level during June 2013 by encouraging similar actions at the local level, by distributing informational printed/online materials, by strengthening messages of children’s education without violence.



Awareness Campaign „Heavy words hurt”

- The campaign „**Heavy words hurt**” is a regional campaign, launched in the Republic of Moldova in October 5, 2013. The goal of this campaign was to inform adults and to raise awareness on the fact that words are a form of abuse as well, and verbal abuse has negative consequences on the psychological and personality development of the child. The campaign was initiated by the Nobody’s Children Foundation, Poland, in 2012.



The launching of the campaign HEAVY WORD HURT took place within a event for teenagers and parents, held in the „Stefan cel Mare” National Park from Chisinau. The event was attended by tens of parents and adolescents, and the action was organized in collaboration with other NGOs, government institutions and private sector (FELICIA Foundation and LINELLA Company). The campaign was organized in collaboration with a team of young bloggers from the Youth Media Center, who promoted campaign messages on personal blogs.

The launching event was supported by the Ministry of Education, Maia Sandu, who came with messages of encouragement for parents and professionals regarding the combating emotional abuse on adolescents. As well, the campaign was supported by several public figures: singers, journalists, bloggers, NGOs.

Within the event was launched a CATALOG OF GOOD WORDS - a panel on which parents, adolescents, event participants were able to leave written beautiful messages and good words for children, which could be an alternative to heavy words.

Attention!

- *160 000 informative materials distributed to general public
- *11 written and published articles by young bloggers
- *2500 visits on the campaign informative on the www.cnpac.org.md platform



Heavy words hurt!

"You're the best", " you can succeed", "we are proud of you," "you have talent", "You're great!" Phrases that many parents, not just parents have forgotten about, using their absolute opposite to "motivate" their children!

We talk a lot about violence, but often we forget that it is not just physical! Psychological violence, or the heavy words spoken often affect us seriously.

Yelling, expressions like "you're good for nothing", "you're just creating problems", "you're a moron!" often causes children to phrases like: "I would like to die, so you won't have any children anymore!". And if a three years old child says it, what can we expect in the future from him? Teen suicide and opinions like: "Why did he do this? He had everything: parents, home, food, latest technology"and blah, blah, blah. He didn't have one single thing, but the most important, love and affection!

In the context of the "Heavy words hurt" campaign launching, I urge you do not forget how important are words.

Be calm, love and give happiness, appreciate the people around you for what they are, and do not forget to use colourful and loving phrases.

Teodora Ursu, Blogger

Partner within the Campaign “Protect my childhood”

- „Protect my childhood” is a national campaign to prevent violence against children. The messages regarding disciplinary methods and reporting cases of abuse within the campaign are designed to change the attitudes of parents, but also of the whole community. However, the campaign appeals for the society to take actions in cases of violence and announce responsible persons.



The campaign was launched in October 22, 2013 and will be implemented during 2014. The action is carried out in partnership with central authorities: Ministry of Labour, Social Protection and Family, Ministry of Education, Ministry of Internal Affairs and Ministry of Health in partnership with UNICEF, the Child Rights Information Center, Youth Media Center, Association of People with Disabilities "Motivation" and Union Fenosa.

The campaign is promoted through various activities/prevention actions, informational materials for general public, and also through 3 video:



International Conference Children victims of violence: systemic approach in prevention and assistance

A unique experience in the field of child abuse prevention was the international conference organized by NCCAP under the auspices of the Parliament Deputy Speaker, which offered the opportunity to gather experts from 15 countries (Ukraine, Romania, Russia, Lithuania, Latvia, Estonia, Belarus, Norway, Poland, Bulgaria, France, Great Britain, Denmark etc.), political leaders, representatives of central and local authorities, representatives of international and national organizations, psychologists and other professionals.



Two days of work that facilitated to share knowledge/experiences about the most effective methods and practices for the prevention and assistance of abuse cases against children.



Conference offered space for discussion on the following topics:

- 1. Systemic approach to preventing violence and protecting children**
- 2. Abuse prevention programs for children and parents**
- 3. Children victims/witnesses of violence within the justice system**

Conclusions

In recent years in several countries, including in the Eastern Europe, **efforts to improve the systems of child protection against violence** are made, but the level of development of such systems varies from one country to another, depending on the degree of their social and economic development and the degree of understanding of the problem. Various approaches and methodologies to prevent violence, particularly in schools that are tailored to the needs, interests and problems of different groups of children, were developed;

Violence prevention is not sufficiently addressed in school contents and teachers do not perceive it as a part of school curriculum. Violence prevention programs are sustainable and have an impact only when professionals in education and other areas are involved with children in the training process and are part of the educational process. Children's social skills training for preventing and / or overcoming risk situations can be conducted in information sessions / long-term training;

Parental education and parents' responsibility related to raising, development and protection of children is a prerequisite and a key factor in the complex prevention of violence against children. The lack of national tools to develop and strengthen parental skills for raising and educating children to prevent violence, neglect and exploitation of children makes difficult to abolish corporal and humiliating punishment of children;

Intersectoral approach is essential in assisting children victims of abuse and to this end in some countries intersectoral cooperation mechanisms are already put in place, in others such as the Republic of Moldova they are at the stage of promotion. The existence of a functioning legal and institutional framework that makes responsible some professionals for their obligations to identify and report cases of violence contributes to the fact that prevention programs have a permanent nature and easily identify children victims of violence in community;

The **provision** of accessible social **services** tailored to the needs of children, of universal health and social services, including pre-hospitalization and emergency care, as well as legal assistance for children and, where appropriate, for their families, where application of violence was identified, is an imperative prerequisite for combating violence against children. Health, criminal justice and social service systems including in the Republic of Moldova should be shaped to be able to meet the special needs of children victims.

The **promotion / implementation of child victim-friendly legal procedures** in the participating countries, including in the Republic of Moldova, occurs at different level, but according to the international trends in the field. However, in some countries there is still a fairly advanced level of prejudice among the representatives of law enforcement agencies, such as questioning the statements of children victims of violence in legal hearings or an insufficient understanding of the need for cooperation of the law enforcement and the social institutions;

Efficient systems for monitoring child sexual **abusers** are found only in developed countries, although in many countries from the Eastern Europe there were attempts to introduce measures that would help to monitor offenders' behaviour by introducing chemical castration, an initiative that has proven to be a measure which violates human rights and is not effective in fighting against the phenomenon of violence against children. In several countries legal and operational gaps that would ensure monitoring of offenders according to the degree of the risk they pose were found.

Recommendations

Prevention of the phenomenon of violence against children must be a priority both in promoting policies as well as in practical approaches

It is necessary to integrate violence prevention in school curriculum, including through the child protection policy of the institution to mobilize community resources and provide a safe and protective environment for all

children. The partnership between school, health centres for youth, church and other institutions shall be developed in order to raise public awareness and to involve all in the programs for prevention of violence against children. The cooperation of the public and private sector to prevent violence shall be promoted;

The capacity of all who work with and for children shall be developed

Initial and ongoing training programs for teachers and other professionals working with children (health professionals, social workers, police officers) must compulsorily include violence prevention training modules and the work with children victims. Rigorous selection of professionals who come into contact with the child victim and his/her family, training, motivation, monitoring and supervision thereof shall be provided as important conditions to ensure qualitative assistance of the abused child. It is necessary to establish a mechanism for specialization, qualification, licensing, monitoring and supervision of professionals who are involved in legal hearing of children victims and witnesses of violence. The persons convicted for crimes of violence against and sexual abuse of children should not be prohibited to work with children;

Development of reporting systems and referral mechanisms for cases of violence against children

The intersectoral cooperation shall be made efficient for identification, referral, evaluation, assistance and monitoring of children victims and potential victims of abuse by putting in place some clear mechanisms for cooperation and by using the experience in the field of countries applying such mechanisms. The implementation of the intersectoral mechanisms should be systematically evaluated in accordance with the targets and the deadlines established and human and financial resources shall be allocated to support their implementation.

Increasing the access of children victims of violence to support services, rehabilitation and quality social reintegration

The development of social services for child victims should be a continuous effort of governments of countries where they are insufficient. Emphasis should be put on the services of prevention of child separation from family, foster care services and specialized assistance to children victims. The framework for carrying out legal hearings, forensic examinations of children victims of violence shall be provided in friendly conditions. To this end the cooperation between the institutions of the legal and social system shall be improved to efficiently solve the cases of violence against children.

Provision of participation of children in decision making and promotion of local and national policies

It is important to ensure the participation of children in the development of policies and their opinion shall be taken into consideration. The involvement of children of the earliest age in recognizing signs of abusive behaviours and their provision with the available means/tools, through which they would be able to communicate / submit complaints, are required.

The participants in the International Conference "Children victims of violence: systemic approach to prevention and assistance" are confident that the recommendations and conclusions of the conference will be considered by policy makers to address violence against children.

Media coverage

The topic of violence against children has awakened a particular interest for media and NCCAP specialists were asked by various media channels to comment on cases of child abuse, to participate in various radio and TV programs regarding violence against children, to discuss various aspects of abuse prevention within social campaigns conducted during the year.



Media coverage:

- **42 articles** in written and online media
- **11 radio** shows/reports
- **34 TV** shows/reports

Media event participation

Interaction with the public is the most reliable way of directly transmitting the information/publications developed for the purpose of preventing violence against children.

During 2013, NCCAP participated in 2 large-scale media events:

- **Resource Fair held on occasion of Europe Day (May 2013)**
- **Resource Fair held on occasion of International Children's Day (June 2013)**

Within these events **3000** brochures and guides for parents/children/professionals and **2000** posters and leaflets developed within the social campaigns were distributed.



Online Communication

NCCAP activities and events in the field have been covered on the website of the organization www.cnpac.org.md. As well, information on the centre's activity was permanently placed on the Facebook page, which in 2013 gathered 500 fans.



TRAINING, METHODOLOGICAL SUPPORT AND RESEARCH PROGRAM

Rigorous selection of professionals who come into contact with the child victim and his family, specific training, motivating, monitoring and their supervision are important conditions to ensure qualitative assistance for abused child;

NCCAP contributes to the development of professionals capacities from the child protection system through training activities, supervision and consultancy.

The goal of this program is **capacity building of specialists vested with child protection in preventing violence against children and multidisciplinary approach to child abuse and neglect, exploitation and trafficking cases.**

Established objectives:	Beneficiaries:	Donors/Partners:
<p>1. To build the capacity of psychologists in assisting child abuse cases;</p> <p>2. To train multidisciplinary team members from Leova and Orhei districts on applying the intersectoral cooperation mechanism;</p> <p>3. Providing consultancy for local specialists at distance on intervention in cases of child abuse and on applying the intersectoral cooperation mechanism.</p>	<ul style="list-style-type: none"> • Groups of professionals with competence in assistance and protection of abused children (strengthening of psychologists capacities, training of multidisciplinary team members, supervising of prosecutors etc.) • Groups of professionals with competence in working with children at risk of abuse and maltreatment • NGOs staff • Staff of state structures 	<ul style="list-style-type: none"> • OAK Foundation • Nobody's Children Foundation

Program results:

- 907 professionals (psychologists, teachers, social workers, police officers, mayors, medical workers) trained in prevention and assistance of child abuse cases have built their capacity in identification and specific intervention;
- 104 professionals responsible for child protection consulted at distance;
- 22 training activities and 20 group supervision activities organized.

Professional's capacity building

- **18 psychologists** have increased psychological skills in providing assistance for child victims of violence, using the methodology of cognitive-behavioural approach, being guided by international expert Ingrid Leth from Denmark;
- **17 psychologists** were assisted by international expert Erna Petkute from Lithuania in overcoming the difficulties they have in assistance of children who manifest deviant behaviour as a result of abuse;
- **20 psychologists** trained their skills for diagnostic and assistance of children at risk and their families within 3 workshops coordinated by NCCAP psychologists, experienced practitioners in assistance of child abuse cases;
- **18 school psychologists** have improved, within a supervision session, their capacities in applying the procedure for institutional organization and intervention of educational institutions professionals in cases of abuse, neglect, exploitation, trafficking of children;
- **461 professionals** from Orhei and Leova districts acquired knowledge and skills in applying the intersectoral mechanism within 20 training workshops and 14 regional supervision sessions with joint participation of local multidisciplinary team members;
- **24 professionals** from Orhei and Leova district structures have developed the ability to monitor the implementation of intersectoral mechanism within 2 workshops for planning and developing the monitoring framework.

The study „Child victims of crime and legal proceedings: the Republic of Moldova Case”

The research focused on the analysis of the child victim of crime within legal proceedings (at the stage of criminal investigation, in the court) and the role of each participant in this process (criminal investigation officer, prosecutor, judge, child, parent/legal representative, guardianship authority, psychologist/ educator). Were studied the experiences and views of child victims of crime, of judges, prosecutors, criminal investigation officers, representatives of local public administration, decision makers.

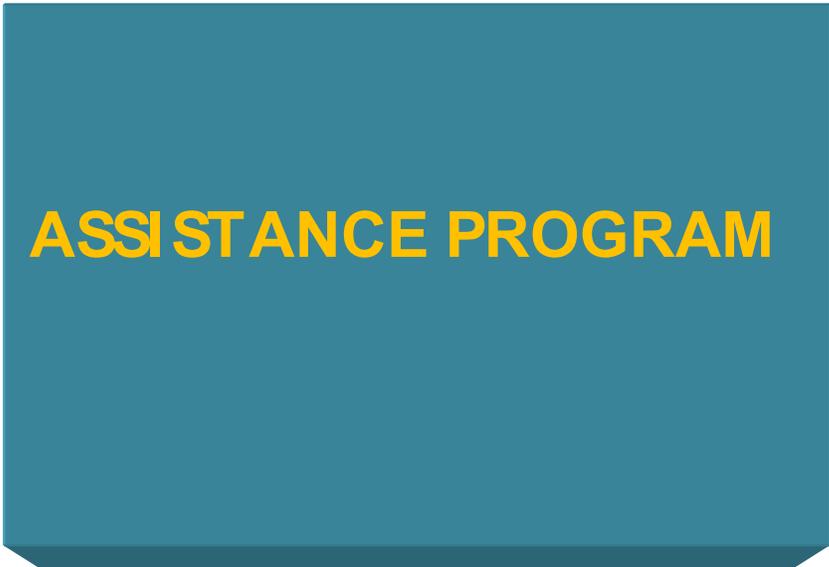


Results of the study were presented on April 24, 2013 within a Roundtable with participation of all relevant actors – Deputy Speaker of the Parliament of the Republic of Moldova, representatives of key institutions of justice field - Superior Council of Magistracy, General Prosecutor’s Office, Ministry of Justice, Ministry of Internal Affairs; prosecutors, judges, representatives of international missions to Moldova and national NGOs interested in the field.

The study report was published and distributed to professionals in the field - criminal investigation officers, prosecutors, judges - who examines cases of crimes against children; psychologists and teachers who are involved in specialized assistance of child victims of crime, and decision makers.

The most important recommendations of the study, that were taken into account by key actors within the justice system in the process of the development concept implementation of the child friendly justice system, refers to the **improvement of the Criminal Procedure Code** in order to ensure child-friendly legal procedures and **the establishment of specialized rooms for hearing children**.





ASSISTANCE PROGRAM

Child victim of violence can overcome the crisis situation only with the support of professionals. Psychological and legal interventions are essential in multidisciplinary assistance of victims and their families.

In this regard, the NCCAP provided services have an important contribution to solving cases within the child protection system from our country, ensuring the child's right to rehabilitation, protective space and friendly approach within legal proceedings.

The goal of the program is multidisciplinary assistance to children victims of abuse, neglect, exploitation, trafficking by ensuring access to specialized assistance services at the AMICUL Center for Psychosocial Assistance to the Child and Family, as well as by making local interventions of multidisciplinary teams more efficient.

Established objectives:	Beneficiaries:	Donors/Partners:
<p>1. To offer specialized services (social, psychological, legal) at the AMICUL Center to children victims of violence;</p> <p>2. To prevent re-victimization of children victims/witnesses of crime within legal proceedings;</p> <p>3. To apply intersectoral cooperation mechanism for assistance and monitoring of children victims and potential victims of abuse, neglect, exploitation and trafficking in Orhei and Leova districts.</p>	<ul style="list-style-type: none"> • Children victims of abuse, neglect, exploitation, trafficking • Their families • Representatives of criminal prosecution and law enforcement bodies • Local professionals responsible for child protection 	<ul style="list-style-type: none"> • World Childhood Foundation • Chisinau Municipal Department for Protection of Children's Rights • OAK Foundation • Orhei and Leova LPA • UNICEF • CRIC

Program results:

- 647 children victims of violence (209 new cases) benefited from assistance within the Psycho-social Assistance Center for Child and Family AMICUL;
- The activity of multidisciplinary teams from Leova and Orhei districts were streamlined and they assisted 130 children victims of abuse in the result of evaluation of 163 identified potential cases of abuse.

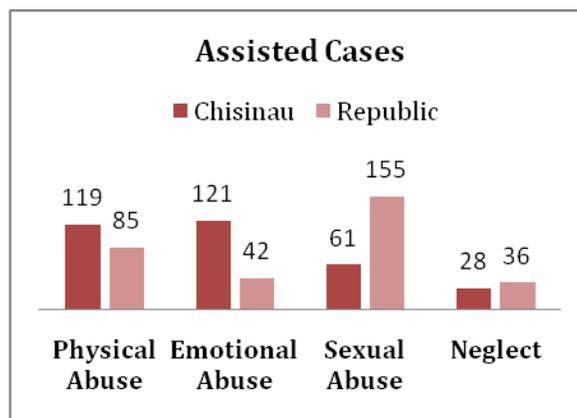
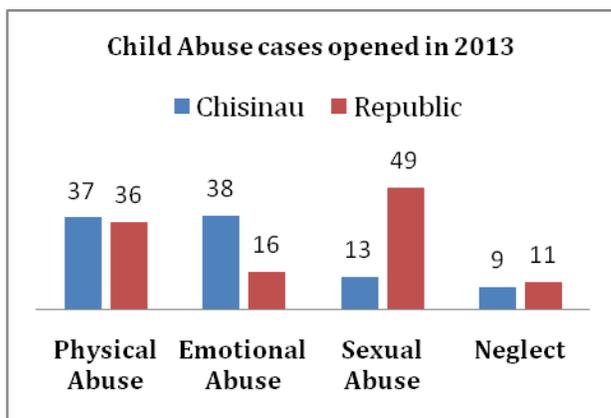
Assistance at „AMICUL” Center

AMICUL Center for Psychosocial Assistance of the Child and Family - is a specialized service to assist children victims of abuse rendered in partnership with the Chisinau Municipal Department for Protection of Children's Rights (based on Memorandum No. 61/01-706 dated 23 August 2007, Chisinau Municipal Council's Decision No.5/7 dated 25 March 2008, and Common rules for intervention in of child abuse, neglect and exploitation cases updated by the Order of MDPCR No. 2 dated 04.01.2012).



Carried out activities:

- **324 referrals** regarding suspected abuse cases against children were received and evaluated;
- **647 children victims** of various forms of abuse, of which **209** registered in 2013, benefited from social, psychological and legal assistance.



- In partnership with guardianship authority and police, urgent protection measures were applied in cases of **45 children** under imminent danger to their life and health:
 - 17 children were taken out of the abusive family environment and placed in safe spaces (extended family, family-type placement services);
 - 28 children protected by application of protection ordinance.
- **43 children** were assisted within legal proceedings to ensure child-friendly justice (preparation of children for participation in the above-mentioned proceedings, support within legal hearing; participation in other procedural actions);
- **54 psychological assessment reports** were drawn up at the request of criminal prosecution and law enforcement bodies, as well as at the request of guardianship authorities.

DONORS:



MEDIA PARTNERS:



NON GOVERNMENTAL PARTNERS:



TRADING PARTNERS:



GOVERNMENTAL PARTNERS:

Ministry of Justice, General Prosecutor's Office, Ministry of Internal Affairs, Ministry of Labour, Social Protection and Family, Ministry of Education, Ministry of Health, Center for Combating Trafficking in Persons, Superior Council of Magistracy, Municipal Department for Child Protection, National Committee to Combat Human Trafficking, Chisinau City Hall, Leova District Council, Orhei District Council

Coordinating Council:

Iosif Moldovanu
Efrosinia Haheu-Munteanu
Angelina Zaprojan-Pargari

President:

Daniela Simboteanu

Coordinators:

Rodica Coretchi-Mocanu
Angela Stefanco
Adelina Sochirca

Tatiana Baci, *psychologist*
Viorica Adascalita, *psychologist*
Oxana Sevcenco, *psychologist*
Veronica Protic, *social worker*
Laura Timbaliuc, *social worker*
Ecaterina Martinov, *social worker*
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